

A photograph of a large warehouse interior, showing high ceilings, industrial lighting, and tall metal shelving units filled with boxes. A forklift is visible in the lower left corner.

Retail Connectivity via Warehouse Wireless Infrastructure

THE ISSUE

Wachter's client is a specialty craft store with more than 140 locations from Maine to Florida. The client operates a 700,000 square foot warehouse to move and store inventory for their many retail stores. The client's existing wireless network and cabling infrastructure was outdated. They needed to install complete wireless coverage in the warehouse, replace outdated network equipment, and revamp the existing inventory management solution along with a complete wireless survey and network upgrade in only 30 days. For a client with so many retail stores, having a connected, wireless warehouse was critical.

THE SOLUTION

Wachter was on site within two days to walk the entire 700,000 square foot facility. Engineers created the wireless survey and met with the customer to provide feedback and a detailed project plan. Once the customer approved the proposal, Wachter's technicians arrived within 48 hours to begin installing the modern wireless integrations. The entire project — including Cat6 cabling, access point installation, conduit install, customer wireless backer boards, and fiber optic cabling — was fully installed, tested, and certified on time, with days to spare.

THE RESULTS

Wachter took on the challenge of surveying and installing a full wireless infrastructure solution within the customer's allotted 30-day window. The client's Director of IT said of Wachter's team, "I deeply appreciate the quality of service you folks deliver time after time."

KEY CUSTOMER TAKEAWAYS

High-Quality and Tailored Installation

Wachter techs installed advanced wireless integrations designed to improve operational efficiency, support inventory management, and ensure seamless wireless connectivity for the warehouse and retail locations.

Client Satisfaction and Long-Term Partnership

The client's Director of IT praised Wachter's service and quality.

Efficient Project Execution

Wachter's engineers were on site within two days for the survey, technicians were ready to install within 48 hours of approval, and because of Wachter's diligence, the entire project was completed on time.

